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Order No. AVS1411790T1
W-487

Technical Information

Security & Systems Business Division

Subject: Could not Install WV-ASC970/ WV-ASM970 Ver10 & 10.1 that Download from Panasonic Security Site.

1. Issue

- Neither WV-ASC970 Ver.10 nor Ver.10.1, "install.sh" work. "Permission denied" Error will occur when install to RHEL.
- Update existing WV-ASC970 / WV-ASM970 do not have problem. Only new installation had problem.

2. Cause of Issue

- WV-ASC970 & WV-ASM970 Ver10 and Ver10.1 data in the " Panasonic Security site " (<http://www.security.panasonic.com>) had been corrupted.

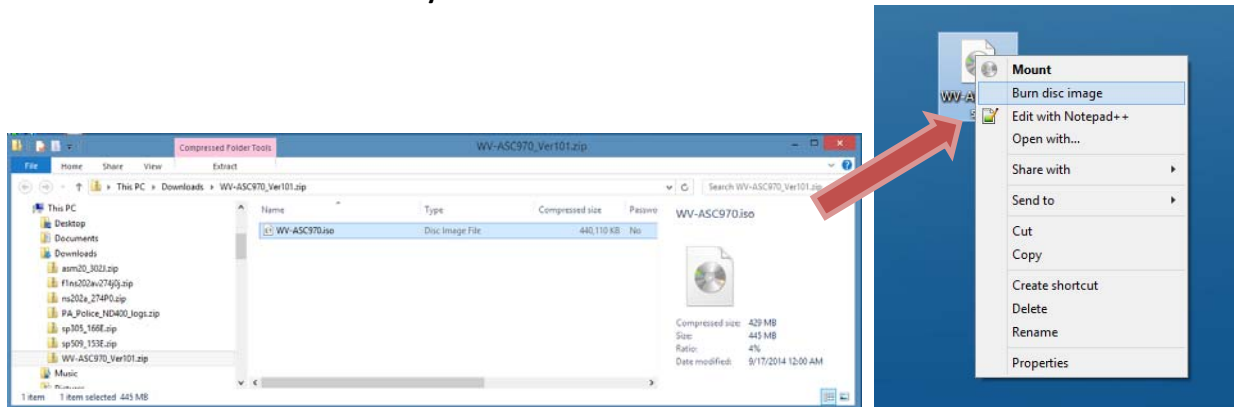
3. Related version

- WV-ASC970 / WV-ASM970 Ver 10 & Ver 10.1 Instalation data from Aug .28th to Nov.13th, 2014.
- WV-ASC970 / WV-ASM970 Production CDs do not have this issue.

4. Countermeasure

- Re-download WV-ASC970 /WV-WSM970 Ver10.0 and Ver10.1 form Panasonic Security site again.
- Do not extract (un-zip) the ".iso" file, but just burn a CD-R, then install WV-ASC970 / WV-ASM970 from the CD-R

< Download From Panasonic Security Site >



Panasonic Security site Data is ZIP file. Un-ZIP it and select "WV-ASC970.iso" file, then right-click to select "Burn disc image".